

LA GRANDE Docket: 1369265-98348 Accepted 10/13/2011

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

Page	Document
1.	<u>Request/approval to study for discontinuance</u> (02/28/2011)
2.	<u>Notice (if appropriate) to Headquarters of suspension</u>
3.	<u>Notice (if appropriate) to customers/district personnel of suspension</u>
4.	<u>Highway map with community highlighted</u> (03/14/2011)
5.	<u>Eviction notice (if appropriate)</u> (03/04/2011)
6.	<u>Building inspection report and original photos of building deficiencies (if appropriate)</u> (03/14/2011)
7.	<u>Post Office and community photos</u> (03/14/2011)
8.	<u>PS Form 150, Postmaster Workload Information</u> (05/06/2011)
9.	<u>Worksheet for calculating work service credit</u> (03/04/2011)
10.	<u>Window transaction record</u> (03/21/2011)
11.	<u>Record of incoming mail</u> (03/21/2011)
12.	<u>Record of dispatched mail</u> (03/21/2011)
13.	<u>Administrative postmaster/OIC comments</u> (03/14/2011)
14.	<u>Inspection Service/local law enforcement vandalism reports</u> (03/15/2011)
15.	<u>Post Office fact sheet</u> (06/09/2011)
16.	<u>Community fact sheet</u> (05/20/2011)
17.	<u>Alternate service options/cost analysis</u> (06/08/2011)
18.	<u>Form 4920, Post Office Fact Sheet</u> (05/20/2011)
19.	<u>Reccomendation and Service Replacement Type</u> (03/21/2011)
20.	<u>Questionnaire instruction letter to postmaster/OIC</u> (05/02/2011)
21.	<u>Cover letter, questionnaire, and enclosures</u> (01/01/1900)
22.	<u>Returned customer questionnaires and Postal Service response letters</u> (01/01/1900)
23.	<u>Analysis of questionnaires</u> (05/02/2011)
24.	<u>Community meeting roster</u> (05/02/2011)
25.	<u>Community meeting analysis</u> (05/02/2011)
26.	<u>Community meeting letter (Need to set before questionnaire if not held before)</u> (04/11/2011)
27.	<u>Petition and Postal Service response letter (if appropriate)</u> (01/01/1900)
28.	<u>Congressional inquiry and Postal Service response letter (if appropriate)</u> (01/01/1900)
29.	<u>Proposal checklist</u> (05/20/2011)
30.	<u>District notification to Government Affairs</u> (05/31/2011)
31.	<u>Instructions to postmaster/OIC to post proposal</u> (05/23/2011)
32.	<u>Invitation for comments exhibit</u> (05/31/2011)
33.	<u>Proposal exhibit</u>

34.	<u>Comment form exhibit</u> (05/20/2011)
35.	<u>Instructions for postmaster/OIC to remove proposal</u> (07/18/2011)
36.	<u>Round-date stamped proposals and invitations for comments from affected offices</u> (08/05/2011)
37.	<u>Notification of taking proposal and comments under internal consideration</u> (08/01/2011)
38.	<u>Proposal comments and Postal Service response letters</u> (07/01/2011)
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)</u>
40.	<u>Analysis of comments</u> (08/16/2011)
41.	<u>Revised proposal (if appropriate)</u> (08/05/2011)
42.	<u>Updated PS Form 4920 (if appropriate)</u> (05/20/2011)
43.	<u>Certification of record</u> (08/16/2011)
44.	<u>Log of Post Office discontinuance actions</u> (08/16/2011)



02/28/2011

KATHERINE NASH
DISTRICT MANAGER
SEATTLE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the WA-08 congressional district.

Post Office Name:	LA GRANDE
Zip+4 Code:	98348-9800
EAS Level:	51
Finance Number:	544284
County:	PIERCE
Proposed Admin Office:	EATONVILLE
ADMIN Miles Away:	4.0
Near Office Name:	EATONVILLE
Near Miles Away:	4.0
Number of Customers:	
Post Office Box:	17
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	17
ZIP Code Change:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/> ZIP Code 98328
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office will become vacant when the postmaster was reassigned on 06/30/2011.

Cost of required modifications exceeds the value of the present La Grande Post Office building. In addition the lease for the La Grande Post Office expires soon and there is no other building available to house this facility. The USPS can provide regular and effective mail service from the Eatonville Post Office only 4 miles to the north of the La Grande Post Office. The Eatonville rural route drives through La Grande. Those customers who chose home delivery to their street address can receive rural route delivery to central locations on the Eatonville rural route line of travel.

VICKI JOHNSON
Manager, Post Office Operations

Approval to Study for Discontinuance:

KATHERINE NASH
DISTRICT MANAGER
SEATTLE PFC

02/28/2011

DATE



Docket: 1369365

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: LA GRANDE State: WA Zip Code: 98348
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-08 County: PIERCE
EAS Grade: 51 Finance Number: 544284
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/16/2011
Fax No: (206) 442-6167



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: LA GRANDE State: WA Zip Code: 98348
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-08 County: PIERCE
EAS Grade: 51 Finance Number: 544284
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/16/2011
Fax No: (206) 442-6167

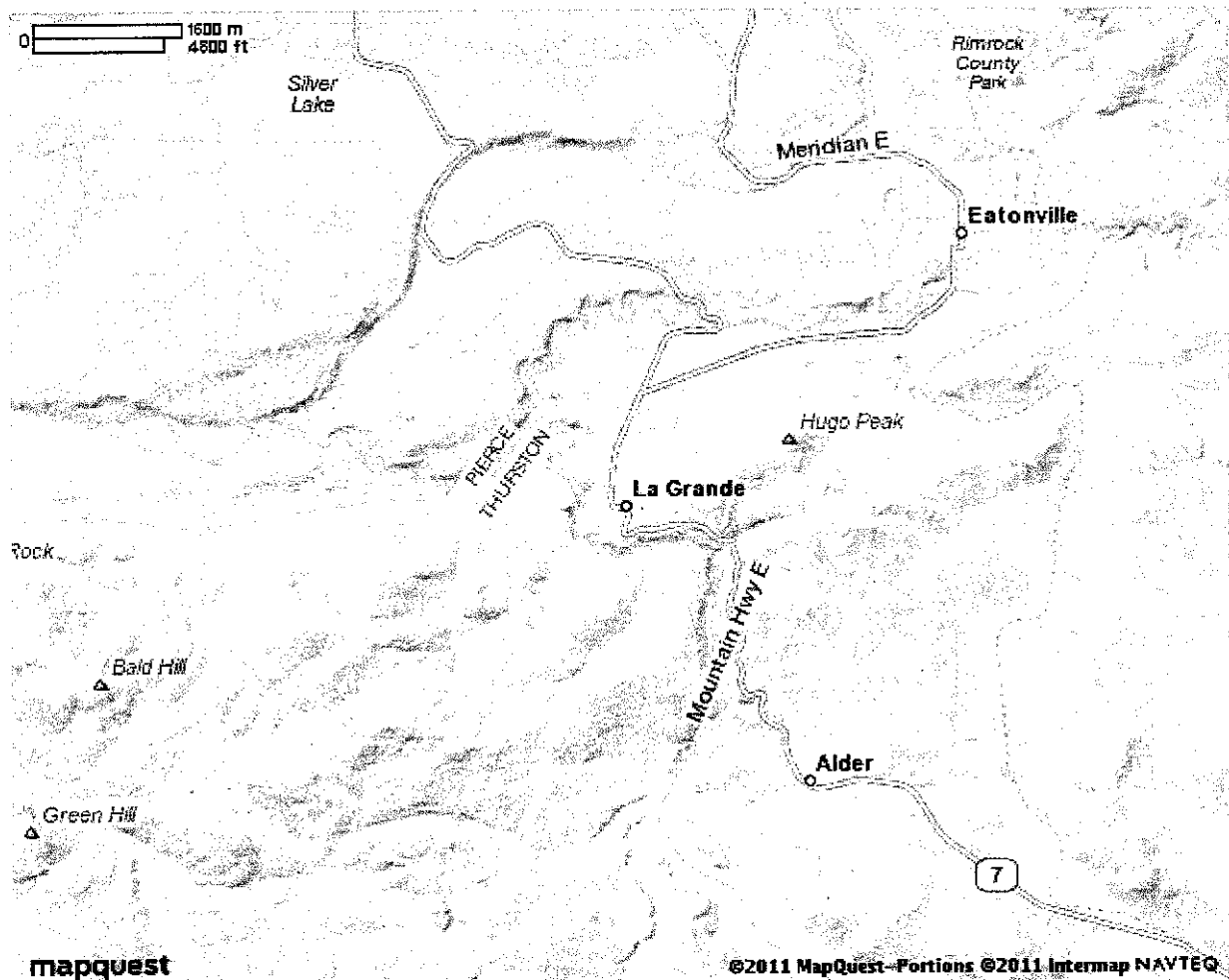


Notes

MAPQUEST

Search Results 1-10 for "usps" near
La Grande, WA 98348

- 1** US Post Office
46518 Mountain Hwy E
La Grande, WA
(360) 832-3282



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Eviction Notice

A. Office

Name: LA GRANDE State: WA Zip Code: 98348
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-08 County: PIERCE
EAS Grade: 51 Finance Number: 544284
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/16/2011
Fax No: (206) 442-6167



Building Inspection Report

A. Office

Name: LA GRANDE State: WA Zip Code: 98348
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-08 County: PIERCE
EAS Grade: 51 Finance Number: 544284
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/16/2011
Fax No: (206) 442-6167

DISCONTINUANCE PROPOSAL FOR: LA GRANDE WA ZIP Code: 98348

Place holder for proposal pages 1 to 1

FOR ITEM NUMBER 7: POST OFFICE AND COMMUNITY PHOTOS

There are several photos included in the record.

Google maps

Address 46518 Mountain Highway East

Address is approximate

DOCKET NO.

ITEM NO.

PAGE

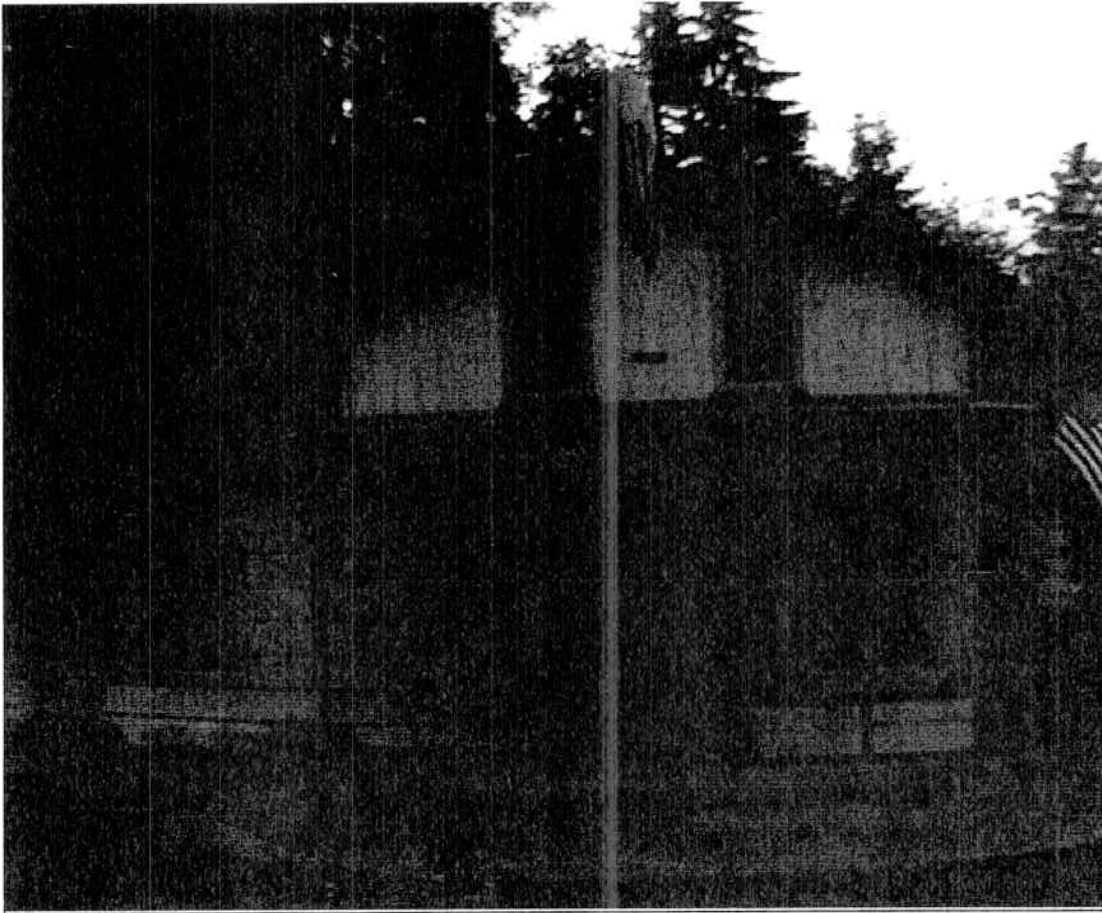
98348

7

1

Save trees. Go green!

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phone at google.com/gmm



Google maps

Address 46518 Mountain Highway East

Address is approximate

DOCKET NO.

98348

ITEM NO.

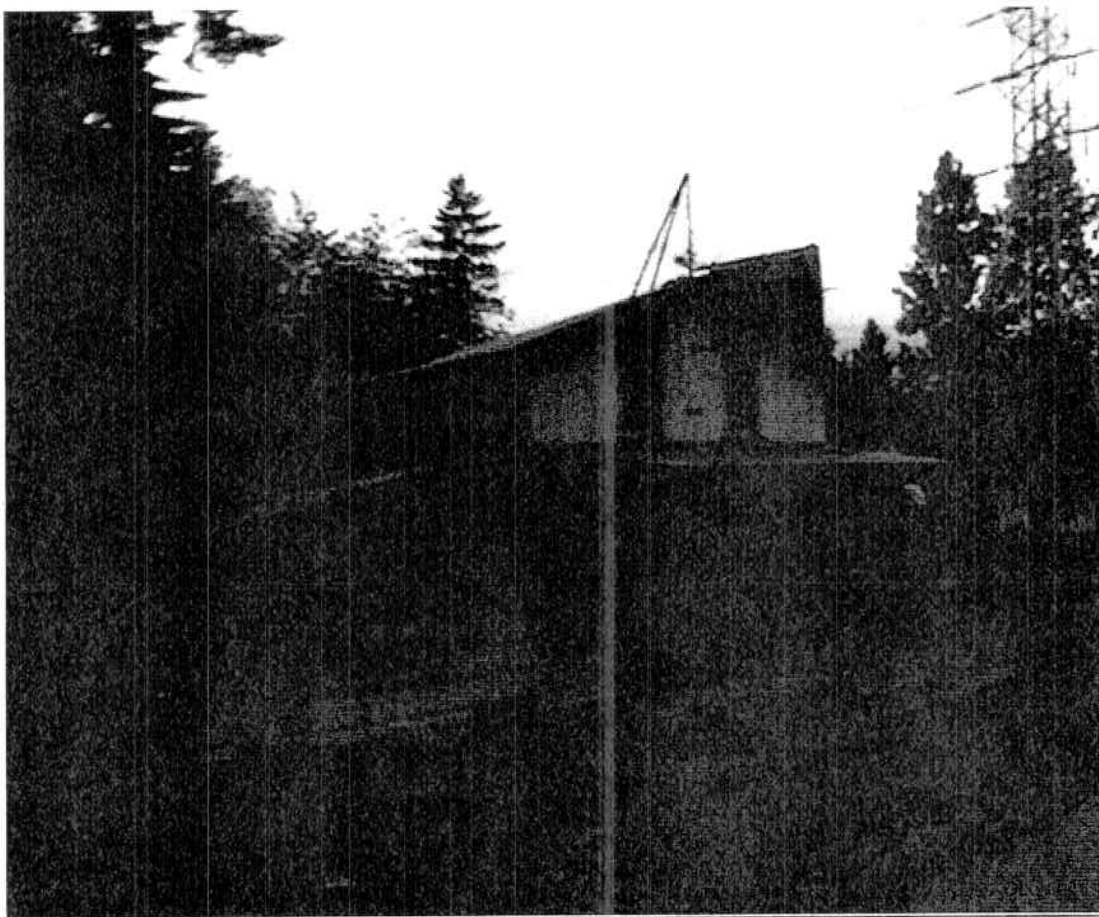
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PAGE

2

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Google maps

Address La Grande Road East / Mountain
Highway East

Address is approximate

DOCKET NO.

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Address 46518 Mountain Highway East

Address is approximate

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Address 46518 Mountain Highway East

Address is approximate

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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code LA GRANDE, WA 98348		Postmaster's Signature	Date
District Office, State & Zip Code SEATTLE PFC, WA 98109		District Manager's Signature Katherine Nash	Date 05/06/2011
(Check Box)			
<input type="checkbox"/> Vacancy <input checked="" type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		51
2.	Finance Number	(1-6)	544284
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	17
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

Docket 1369365
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	17	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a cutting, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: LA GRANDE
Office Zip+4: 98348 -9800 District: SEATTLE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>17</u>	X 1.0	=	<u>17</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>17</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>6</u> units	=	<u>6.00</u>
Next	275 revenue units:	0.50	X	<u>0</u> units	=	<u>0.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>6.00</u>

Activity WSCs 17 + Revenue WSCs = 6.00 Base WSCs 23.00 = EAS Grade A

Previous evaluation: EAS grade 51

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

DOREEN KAROLY

DOREEN.R.KAROLY@USPS.GOV

Printed Name

Signature

SEATTLE PFC District Review Coordinator

03/04/2011

Title

Date

Window Transaction Survey

Window Transaction Survey

PO Name:

LA GRANDE

ZIP+4:

98348 - 9800

Completed By:

GUY BENNETT

Survey Period:

03/05/2011

through

03/18/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 03/05	3	0	0	0	0	1	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	3	1	0	0	0	0	0	0
Tue - 03/08	4	0	0	0	0	0	0	0
Wed - 03/09	5	0	0	0	0	0	0	0
Thu - 03/10	3	0	0	0	0	0	0	0
Fri - 03/11	4	0	0	0	0	0	0	0
Sat - 03/12	2	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	5	0	0	0	0	0	0	0
Tue - 03/15	6	0	0	0	0	0	0	0
Wed - 03/16	2	0	0	0	0	0	0	0
Thu - 03/17	4	0	0	0	0	0	0	0
Fri - 03/18	6	0	0	0	0	0	0	0
TOTALS	47	1	0	0	0	1	0	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	3.0	0.1	0.0	0.0	0.0	0.1	0.0	0.0

Average Number Daily Transactions:

4.1

Average Daily Retail Workload in Minutes:

3.2

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4

LA GRANDE 98348 - 9800

Dates Recorded

03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	30	5	5	10	2	0	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	29	19	4	14	1	0	0	0
Tue - 03/08	11	9	5	32	2	0	0	0
Wed - 03/09	15	18	3	12	0	2	0	0
Thu - 03/10	25	16	8	9	2	0	0	0
Fri - 03/11	22	15	8	26	3	0	0	0
Sat - 03/12	22	15	3	2	3	1	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	27	14	3	11	1	1	0	0
Tue - 03/15	16	13	1	26	0	1	0	0
Wed - 03/16	19	12	4	7	2	1	0	0
Thu - 03/17	16	5	2	8	0	0	0	0
Fri - 03/18	21	10	3	8	1	0	0	0
TOTALS	253	151	49	165	17	6	0	0
Daily Average	21.1	12.6	4.1	13.8	1.4	0.5	0.0	0.0

Signature of Person Making Count:

GUY BENNETT

Printed Name:

GUY BENNETT

Date:

03/21/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 LA GRANDE 98348 - 9800
Dates Recorded 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	0	0	0	0	0	0	0	1
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	10	0	1	0	0	0	1	1
Tue - 03/08	14	0	3	0	0	3	0	1
Wed - 03/09	11	1	2	0	0	0	0	1
Thu - 03/10	7	0	2	0	0	0	0	1
Fri - 03/11	7	0	1	0	1	0	0	1
Sat - 03/12	5	0	2	0	1	0	0	1
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	12	0	3	0	0	0	0	1
Tue - 03/15	12	0	3	0	0	0	0	1
Wed - 03/16	3	0	3	0	0	0	0	1
Thu - 03/17	2	0	1	5	0	0	0	1
Fri - 03/18	9	0	3	2	0	0	0	1
TOTALS	92	1	24	7	2	3	1	12
Daily Average	7.7	0.1	2.0	0.6	0.2	0.3	0.1	1.0

Signature of Person Making Count:

Printed Name:

Date:

GUY BENNETT

GUY BENNETT

03/21/11



03/14/2011

OIC/POSTMASTER

SUBJECT: LA GRANDE Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the LA GRANDE Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the LA GRANDE Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to DOREEN KAROLY by 03/28/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>17</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>17</u>

If you have any comments on alternate means of providing services to the LA GRANDE customers, please provide them below:

The Eatonville Rural Route drives through La Grande. The Eatonville Post Office is only 3 miles to the north.

DOREEN KAROLY
Post Office Review Coordinator

Comments:

La Grande has nine houses and a Tacoma Power Station. There are no other commercial businesses and no institutions or churches.

cc: Official Record



03/15/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the LA GRANDE Post Office, 98348 - 9800, located in PIERCE County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

DOREEN KAROLY
Post Office Review Coordinator
SEATTLE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name LA GRANDE ZIP+4 98348-9800
Congressional District WA-08 Date 06/09/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

The La Grande Post Office occupies 66 square feet at the front of the postmaster's home, which is also a store that sells nothing.

2. Is the facility accessible to persons with disabilities? ☐ Yes ☒ No

3. Lease terms? 30-day cancellation clause? No

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

No. The current La Grande Post Office is in the only commercial building in La Grande. There are no other suitable commercial quarters available.

5. List potential CPO sites.

None. No other commercial buildings in the La Grande community.

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

Tacoma Power Station may be a meter customer.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

Postmaster will be placed in another Post Office position.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail received by HCR. HCR will be shorter and will not come to La Grande.

How many Post Office boxes are installed? 24

How many Post Office boxes are used? 17

What are the window service hours? 08:00 to 9:00 - 15:30 to 16:30 M-F

08:00 - 10:00 S

What are the lobby hours? 24 hours M-F

24 hours S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

No cases have been reported.

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?
An inventory of equipment has not recently been done.

11. List potential CBU/parcel lockers sites and distances from present Post Office site.
Must research locations in the field. Most likely on the opposite side of street near the homes there.

12. Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?
Unknown.

13. Rural delivery/HCR delivery.

a. What is current evaluation?

Unknown

b. Will this change result in the route being overburdened?

☐ Yes ☒ No

If so, what accommodations will be made to adjust the route?

Route will be the same

c. How many boxes and miles will be added to the route?

7, box 0.00 Miles

d. What would be the additional annual expense if the route is increased?

1155

e. What is the one-time cost of CBU/parcel locker installation (if appropriate)?

0

f. At what time of the day does the carrier begin delivery to the community?

N/A

Will this delivery time be affected if the office is discontinued? (Y or N)

☐ Yes ☒ No

If so, how?

0

14. Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? ☐ More ☒ Same ☐ Less

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>LA GRANDE</u>	ZIP+4	<u>98348-9800</u>
Congressional District	<u>WA-08</u>	Date	<u>05/20/2011</u>

1. Incorporated?

☐ Yes ☒ No

Local government provided by:

Not Incorporated, no local government.

Police protection provided by:

Pierce County Sheriff

Fire protection provided by:

County Fire District

School location:

City of Eatonville

2. What population growth is expected? (Please document your source)

None. No building sites available.

3. What residential, commercial, or business growth is expected? (Please document your source)

There will not be any growth because there are no building sites.

History. (Are there any special historical events related to the community?)

4. Are there any special community events to consider?

Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

None. There are no events or historical features.

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

7 houses and a Tacoma Power Station. Commuters and retirees.

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.

Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

None.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: LA GRANDE

Office Zip+4: 98348 -9800

District: SEATTLE PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1369365 - 98348

Item Nbr: 17

Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: LA GRANDE

Office Zip+4: 98348 -9800

District: SEATTLE PFC

1. Enter the number of additional boxes to be added to the rural route

10

2. Enter the number of additional miles to be added to the route
Enter the volume factor

0.00

2.09

Total (additional boxes x volume factor) 20.90

3. Enter the number of additional boxes to be added to the rural route

10

Centralized boxes

0.00

x 1.00 Min

0.00

Regular L route boxes

10.00

x 1.82 Min

18.20

Regular Non-L route boxes

0.00

x 2.00 Min

0.00

Total additional box allowance 18.20

4. Enter the number of additional daily miles to be added to the rural route

0.00

x 12 Mileage
Standard

0.00

**Total additional minutes per week
(miles carried to two decimal places)** 39.10

5. Total additional annual minutes (additional minutes per week year)

39.10

x 52 Weeks

2,033.20

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour)

2,033.20

/ 60 Minutes

33.89

7. Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated)

34.08

Total Annual Cost (additional annual hours x rural cost per hour) 1,154.86

8. Enter lock pouch allowance (if applicable)

0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 1,154.86

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/20/2011																								
2. Post Office Name LA GRANDE		3. State and ZIP + 4 Code WA 98348-9800																										
4. District, Customer Service SEATTLE PFC	5. Area, Customer Service WESTERN	6. County PIERCE	7. Congressional District WA-08																									
8. Reason for Proposal to Discontinue Cost of required modifications exceeds the value of the present La Grande Post Office building. In addition the lease for the La Grande Post Office expires soon and there is no other building available to house this facility. The USPS can provide regular and effective mail service from the Eatonville Post Office only 4 miles to the north of the La Grande Post Office. The Eatonville rural route drives through La Grande. Those customers who chose home delivery to their street address can receive rural route delivery to central locations on the Eatonville rural route line of travel.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input checked="" type="checkbox"/> PM <input type="checkbox"/> PM Vacancy Reason & Date: was reassigned Occupied 06/30/2011 b. <input type="checkbox"/> OIC <input checked="" type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-51 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:00 to 9:00 - 15:30 to 16:30 Sat 08:00 - 10:00 Total Window Hours Per Week a. Lobby Time M-F 24 hours Sat 24 hours 12.00 f. No. of Postage Meters 0 g. No. of Permits 0																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 17 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 17 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 4.10		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>33</td> <td>7</td> </tr> <tr> <td>b. Newspaper</td> <td>17</td> <td>2</td> </tr> <tr> <td>c. Parcel</td> <td>1</td> <td>0</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>1</td> </tr> <tr> <td>e. Total</td> <td>51</td> <td>10</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	33	7	b. Newspaper	17	2	c. Parcel	1	0	d. Other	0	1	e. Total	51	10	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	33	7																										
b. Newspaper	17	2																										
c. Parcel	1	0																										
d. Other	0	1																										
e. Total	51	10																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
15a. Finances a. FY		Receipts 2008 \$ 2,014 2009 \$ 2,253 2010 \$ 2,457																										
		b. EAS Step 1 PM Basic Salary (no Cola) \$ 11345		c. PM Fringe Benefits (33.5% of b.) \$3,801																								
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 12/31/2012 Annual Lease \$ 1800 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input checked="" type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: La Grande Post Office is located in the front portion of a combination store and home owned and occupied by the Postmaster.																												
17. Schools, Churches and Organization in Service Area: No: 0 Tacoma Power Station. No Churches, no schools, no institutions, no organizations, no businesses.		19. Administrative/Emanating Office (Proposed): Name EATONVILLE EAS Level 18 Miles Away 4.0 Window Service Hours: M-F 09:00 17:00 SAT N/A Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 7																										
18. Businesses in Service Area: No: 1 Tacoma Power Station		20. Nearest Post Office (if different from above): Name EATONVILLE EAS Level 18 Miles Away 4.0 Window Service Hours: M-F 09:00 17:00 SAT N/A Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 7																										
21. Prepared by																												
Printed Name and Title DOREEN KAROLY		Signature DOREEN KAROLY		Telephone No. AC () (206) 442-6171																								
PO Discontinuance Coordinator Name DOREEN KAROLY		Telephone No. AC () (206) 442-6171		Location SEATTLE, WA																								



A. Office

Name: LA GRANDE State: WA Zip Code: 98348
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-08 County: PIERCE
EAS Grade: 51 Finance Number: 544284
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/16/2011
Fax No: (206) 442-6167



05/02/11

OIC/POSTMASTER

SUBJECT: LA GRANDE Post Office

Enclosed are questionnaires addressed to customers of the LA GRANDE Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/07/2011 for further review.

Doreen Karoly
Post Office Review Coordinator
Enclosures



01/01/1900

POSTAL CUSTOMER
LA GRANDE POST OFFICE
LA GRANDE, WA 98348

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the La Grande Post Office was reassigned on 06/30/2011. The Office is being studied for possible closing or consolidation for the following reasons: Cost of required modifications exceeds the value of the present La Grande Post Office building. In addition the lease for the La Grande Post Office expires soon and there is no other building available to house this facility. The USPS can provide regular and effective mail service from the Eatonville Post Office only 4 miles to the north of the La Grande Post Office. The Eatonville rural route drives through La Grande. Those customers who chose home delivery to their street address can receive rural route delivery to central locations on the Eatonville rural route line of travel.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Eatonville Post Office. If a change to carrier service is implemented, customers will continue to use the office name as their last line address however in order to insure regular and effective service the Zip Code will change to 98328.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Eatonville Post Office, located 4.0 miles away. Hours of service at this office are 09:00 17:00, Monday through Friday, and N/A on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/07/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the The Eatonville Library in Eatonville WA on Thursday, April 07, 2011 from 3:00 to 5:00 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Doreen Karoly at (206) 442-6171.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

VICKI JOHNSON
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

USPS CSDC
PO Box 90409
Seattle WA 98109-9402

First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

DOCKET NO. 98348
ITEM NO. 21
PAGE 2

POSTAL CUSTOMER
LA GRANDE WA 98348

UNITED STATES POSTAL SERVICE

Dear Postal Customer:

We value you as our customer however the La Grande Post Office is under study for discontinuance. We are interested in your input and encourage you to complete the enclosed survey. When completed, you may either mail it to the return address below or simply hand your completed survey to the postmaster at the La Grande Post Office.

If the La Grande Post Office is permanently closed, your mail delivery will change, because the PO Boxes in La Grande will no longer exist. If you presently have a Post Office Box at the La Grande Post Office your options will include changing to street delivery to your physical address by a rural route carrier from Eatonville or delivery to a PO Box at a different Post Office.

If you would like an opportunity to discuss this with us, a postal representative will be at the Eatonville Library on April 7, 2011 from 3:00 PM to 5:00 PM to answer questions and provide information on your mail service in a Community Meeting on the subject.

If you have any questions, please contact Guy Bennett at 206 378-2500.

Sincerely,

Vicki Johnson
Manager, Post Office Operations Area 3

USPS CSDC
PO Box 90409
Seattle WA 98109-9402

Place Postage Here
Cannot be mailed
without postage

USPS CSDC
PO Box 90409
Seattle WA 98109-9402



DOCKET NO. 98348
ITEM NO. 21
PAGE 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: _____ Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

Name: _____
(Please print your name)

Address: _____

Telephone number: _____ Date: _____

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



**POST OFFICE ON WHEELS
 SERVICES AVAILABLE FROM RURAL AND
 HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

DOCKET NO.

ITEM NO.

21

SUMMARY OF POST OFFICE CHANGE REGULATIONS

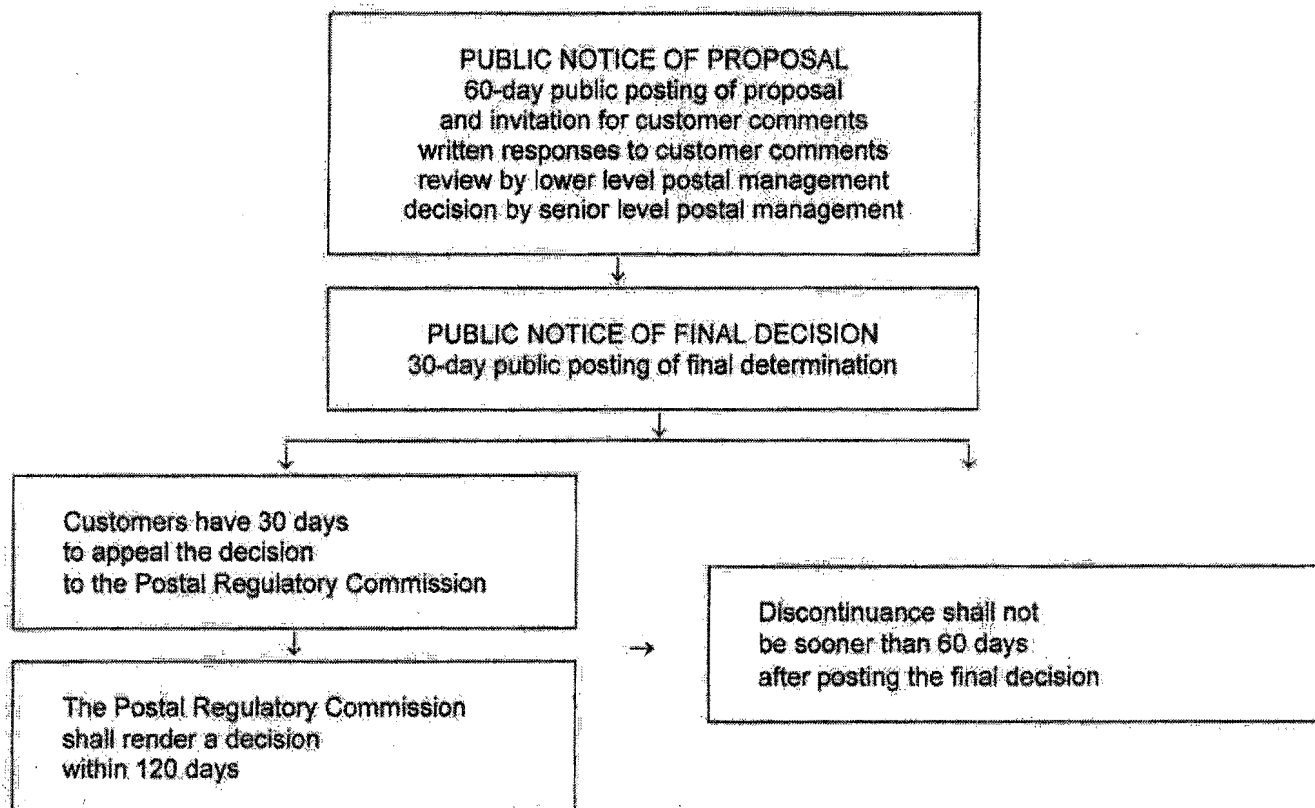
PAGE

5

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



DISCONTINUANCE PROPOSAL FOR: LA GRANDE WA ZIP Code: 98348

Place holder for proposal pages 1 to 1

FOR ITEM NUMBER 22: RETURNED CUSTOMER QUESTIONNAIRES

There are 10 returned questionnaires and responses.



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>LaGrange P.O.</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
b. Mail letters at: <u>Eatonville P.O.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>3.5</u>
c. Mail parcels at: <u>Eatonville P.O.</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3.5</u>
d. Pick up Post Office: Box mail at: <u>LaGrange P.O.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
e. Picking up general delivery mail: <u>LaGrange</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>3.5</u>
f. Buying money orders: <u>Eatonville P.O.</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3.5</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____

Additional Comments: _____

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: Eatonville Miles one way: 3.5 Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

_____Name: BRAD INGLE
(Please print your name)Address: P.O. Box 25Telephone number: 360 532 2206 Date: 4-4-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

DOCKET NO.

ITEM NO.

PAGE

98348

22

2



05/20/2011

BRAD INGLE

PO BOX 25
LA GRANDE WA 98348

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the La Grande Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the La Grande Post Office should be pursued, a formal proposal will be posted in the Eatonville Post Office and La Grande Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>LA GRANDE, WA</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
b. Mail letters at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
c. Mail parcels at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
d. Pick up Post Office Box mail at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>✓</u>

Additional Comments: Great service. John is reliable.

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: Elbe Miles one way: 5 Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

Name: Cody S. Griggs
(Please print your name)

Address: P.O. Box 21

Telephone number: 253-666-2532 Date: 4-9-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/20/2011

CODY S. GRIGGS

PO BOX 21
LA GRANDE WA 98348

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the La Grande Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the La Grande Post Office should be pursued, a formal proposal will be posted in the Eatonville Post Office and La Grande Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>La Grande P.O.</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1/4 mile</u>
b. Mail letters at: <u>La Grande P.O.</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
c. Mail parcels at: <u>La Grande P.O.</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
d. Pick up Post Office Box mail at: <u>La Grande P.O.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
e. Picking up general delivery mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>11</u>
f. Buying money orders:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>11</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>As needed</u>
h. Sending Express Mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Additional Comments: <u>Do bulk mailings twice yearly through La Grande P.O.</u>					

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: Elk Plain P.O. Miles one way: 20+ Comment: Pass this PO 1-3 times a wk when using this route to Taz

Name of Post Office: _____ Miles one way: _____ Comment: _____

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: Having street delivery would be impractical due to theft concerns and absences from our residence. Another P.O. or finding electronic means of mail communications and bulk mailings would be our options. Any other post office would add to our costs for greater transportation and time costs. We walk to PO now.

Name: David Smith
 (Please print your name)
 Address: 46710 Mt Hwy E (PO Box 22) La Grande WA 98348
 Telephone number: 360 832 3888 Date: 4/5/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/20/2011

DAVID SMITH
PO BOX 22
LA GRANDE WA 98348

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the La Grande Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the La Grande Post Office should be pursued, a formal proposal will be posted in the Eatonville Post Office and La Grande Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>LAGRANDE</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at: <u>LAGRANDE</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: <u>LAGRANDE</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: <u>LAGRANDE</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: <u>LAGRANDE</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders: <u>LAGRANDE</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material: <u>LAGRANDE</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: THE P.O. IS ACROSS THE STREET
FROM MY HOME

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: NONE Miles one way: _____ Comment: _____
Name of Post Office: NONE Miles one way: _____ Comment: _____

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

Name: JANET HAYDEN
(Please print your name)
Address: PO Box 32 LAGRANDE - 98348
Telephone number: 360-832-3343 Date: 4/2/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/20/2011

JANET HAYDEN

PO BOX 32
LA GRANDE WA 98348

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the La Grande Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the La Grande Post Office should be pursued, a formal proposal will be posted in the Eatonville Post Office and La Grande Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
b. Mail letters at: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
c. Mail parcels at: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
d. Pick up Post Office Box mail at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: _____

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: _____ Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

I use the La Grande post office to buy stamps, and mail letters and packages. It is never crowded and it is closest to my house.

Name: JANIS M. ISOM
(Please print your name)

Address: 49607 S.R.7E. EATONVILLE, WA. 98328

Telephone number: 360-569-2583 Date: 4-10-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

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05/20/2011

JANIS M. ISOM

49607 STATE ROUTE 7 E
EATONVILLE WA 98328

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the La Grande Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the La Grande Post Office should be pursued, a formal proposal will be posted in the Eatonville Post Office and La Grande Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly <i>or as needed</i>	Never	Miles one way
a. Buy stamps at: <u>LA Grande Post Office</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1/4 mile</u>
b. Mail letters at: <u>LA Grande Post Office</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: <u>LA Grande Post Office</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: <u>LA Grande Post Office</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>LA Grande Post Office</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: ELK Plain Post Office Miles one way: 20 miles Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

Name: Judi Smith
(Please print your name)

Address: PO BOX 22 LA Grande, WA 98348

Telephone number: 360-832-3888 Date: 04/03/2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

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05/20/2011

JUDI SMITH
PO BOX 22
LA GRANDE WA 98348

Dear Postal Service Customer:

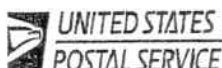
Thank you for returning your questionnaire concerning the proposed discontinuance of the La Grande Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the La Grande Post Office should be pursued, a formal proposal will be posted in the Eatonville Post Office and La Grande Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1/2</u>
b. Mail letters at: <u>La Grande</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1/2</u>
c. Mail parcels at: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1/2</u>
d. Pick up Post Office Box mail at: <u>La Grande</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
e. Picking up general delivery mail: <u>La Grande</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
f. Buying money orders: <u>La Grande</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
h. Sending Express Mail: <u>11</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
i. Buying stamp-collecting material: <u>11</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>11</u>

Additional Comments: I enjoy having a Post Office here in La Grande because I can walk to it, it's close to home. I conduct all my postal needs in La Grande!

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: Elle Miles one way: 12 Comment: _____
 Name of Post Office: Eatonville Miles one way: 5 Comment: _____

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: I really believe that the post office in La Grande should stay open, as it is the one thing that makes La Grande a town. I believe without it it will lose that feeling. And it would remove a small piece of History.

Name: Manfred J. Schindler
 (Please print your name)
 Address: 45910 Mtn. Hwy. E. Apt. 2
 Telephone number: 360.832.6698 Date: 4.04.2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

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05/20/2011

MANFRED J. SCHMATTER
45910 MOUNTAIN HWY E APT 2
EATONVILLE WA 98328

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the La Grande Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the La Grande Post Office should be pursued, a formal proposal will be posted in the Eatonville Post Office and La Grande Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
b. Mail letters at: <u>La Grande</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
c. Mail parcels at: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
d. Pick up Post Office Box mail at: <u>La Grande</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
h. Buying Express Mail: <u>La Grande</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: Newspapers & phone books also. Weekly.

✓ None daily ✓

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: None Miles one way: _____ Comment: expensive boxes
Name of Post Office: Eatonville Miles one way: 15 Comment: Too busy & long lines for services

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: Postman is helpful, keeps hours very faithfully. I hope this post office is not going to be closed. My years of dealing with this post office have been a positive experience consistently.

Name: Paula J. Welsh
(Please print your name)

Address: P.O. Box 21, La Grande WA 98348

Telephone number: 360-569-0946 Date: 4-10-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

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PAULA J. WALSH

PO BOX 21
LA GRANDE WA 98348

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the La Grande Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Thank you for your comments about the personal service at the La Grande WA Post Office.

If it is determined that a discontinuance of the La Grande Post Office should be pursued, a formal proposal will be posted in the Eatonville Post Office and La Grande Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>EATONVILLE</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3.5</u>
b. Mail letters at: <u>EATONVILLE</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>3.5</u>
c. Mail parcels at: <u>EATONVILLE</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3.5</u>
d. Pick up Post Office Box mail at: <u>LAL-GRANDE</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
e. Picking up general delivery mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments:

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: EATONVILLE Miles one way: 3.5 Comment:

Name of Post Office: Miles one way: Comment:

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments:

Name: TACAMP POWER / WISQUALLY RIVER PROJECT
(Please print your name)

Address: PO Box 23, LAL-GRANDE, WA. 98348

Telephone number: 360 832 4131

Date: 4-4-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

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05/20/2011

TACOMA POWER NISQUALLY RIVER PROJECT

PO BOX 23
LA GRANDE WA 98348

Dear Postal Service Customer:

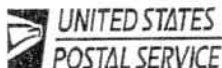
Thank you for returning your questionnaire concerning the proposed discontinuance of the La Grande Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the La Grande Post Office should be pursued, a formal proposal will be posted in the Eatonville Post Office and La Grande Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>La Grande P.O.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at: <u>" "</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: <u>" "</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Send by Express Mail: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: _____

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: _____ Miles one way: _____ Comment: NONE

Name of Post Office: _____ Miles one way: _____ Comment: _____

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

This would really be an inconvenience for us we have had the same P.O. Box for 40+ years.

Name: Tom Hayder
(Please print your name)

Address: P.O. Box 32 La Grande WA 98348

Telephone number: 509-832-3343 Date: 4/5/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



DOCKET NO.	98348
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05/20/2011

TOM HAYDEN
PO BOX 32
LA GRANDE WA 98348

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the La Grande Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the La Grande Post Office should be pursued, a formal proposal will be posted in the Eatonville Post Office and La Grande Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the LA GRANDE Post Office on 01/01/1900. Additionally, during the survey period, questionnaires were available at the LA GRANDE Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>20</u>
Favorable to proposal	<u>0</u>
Unfavorable to proposal	<u>5</u>
Expressing no opinion	<u>5</u>
Total questionnaires received	<u>10</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):
Customer said she would miss the special attention and assistance provided by the personnel at the La Grande WA Post Office.
Response:
Thank you for your comments about the personal service at the La Grande WA Post Office.
2. Concern (No Opinion):
No Concern
Response:
Thank you for returning your survey.
3. Concern (UnFavorable):
Customer was concerned about mail security
Response:
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4. Concern (UnFavorable):
Customers expressed concern for loss of community identity
Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
5. Concern (UnFavorable):
You were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed



**UNITED STATES
POSTAL SERVICE**

Community Meeting Roster

Page 1

Postal Service Representatives (Names and Titles):

Date: 4/7/2011

Time: 3:00 PM

VICKI JOHNSON MPOO AREA 3

Trent McNeal Manager, Operations Programs Support

Karen Bacon OTC Puyallup

JAMES BISCEGLIA - POSTMASTER EATONVILLE.

JOHN A. NORDSTROM POSTMASTER

Total Number of Customers Present: 3 Place: EATONVILLE LIBRARY

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):

Customers were concerned about having to make an address change on their bank checks and stationery

Response:

You expressed a concern about an address change. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers can continue to use the community name, suspended Post Office, in the last line of the address, however, in order to insure regular and effective service the Zip Code will change to the zip code.

Nonpostal Concerns



04/11/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Lease at the La Grande Post Office is expiring soon.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at The Eatonville Library in Eatonville WA on 04/07/2011 from 3:00 to 5:00 to answer questions and provide information about our service.

If you have any questions, you may contact Doreen Karoly at (206) 442-6171.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Vicki Johnson". The signature is written in a cursive, flowing style.

VICKI JOHNSON
Manager, Post Office Operations



A. Office

Name: LA GRANDE State: WA Zip Code: 98348
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-08 County: PIERCE
EAS Grade: 51 Finance Number: 544284
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/16/2011
Fax No: (206) 442-6167



A. Office

Name: LA GRANDE State: WA Zip Code: 98348
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-08 County: PIERCE
EAS Grade: 51 Finance Number: 544284
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/16/2011
Fax No: (206) 442-6167

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Section III

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-51, Minimum, no COLA)

\$ 11,345

Fringe benefits 33.5%

\$ 3,801

Rental costs, excluding utilities

\$ 1,800

Total annual costs

\$ 16,946

Less estimated cost of replacement service

- 672

Total annual savings

\$ 16,274

A one-time expense of \$ 0 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

5/20/2011

Date

Reviewed and Certified By:

District PO Review Coordinator

5/20/2011

Date



05/24/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the LA GRANDE Post Office
Docket No. 1369365

This is to advise you that on 05/31/2011, I will post for public comment a proposal to close the LA GRANDE Post Office in
PIERCE, Congressional District No. WA-08.

If you have any questions, please call DOREEN KAROLY District Review Coordinator at (206) 442-6171.

KATHERINE NASH
District Manager
SEATTLE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



05/23/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
LA GRANDE Proposal
Docket No. 1369365 - 98348

Please post the enclosed proposal to close the LA GRANDE Post Office in the lobby. The proposal must be posted in a prominent place from 05/31/2011 through close of business on 08/01/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (206) 442-6171.

DOREEN KAROLY
Post Office Review Coordinator
SEATTLE PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/31/2011

Date of Removal: 08/01/2011

DOCKET NO.

98348

ITEM NO.

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PAGE

1**UNITED STATES POSTAL SERVICE****INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE LA GRANDE, WA POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the La Grande Post Office:

The Postal Service is considering the close of the La Grande Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/31/2011 through 08/01/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the La Grande Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

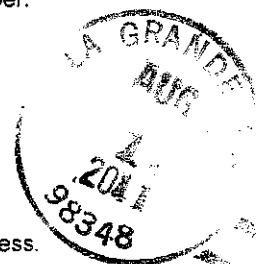
WILLIAM TODD
415 FIRST AVE N
SEATTLE, WA 98109-9998

For more information, you may call WILLIAM TODD at (206) 442-6171 or write to the above address.

Thank you for your assistance.

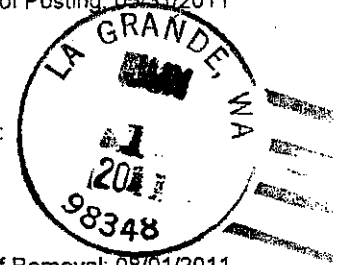
Sincerely,

VICKI JOHNSON
415 FIRST AVE N
SEATTLE, WA 98109-9998



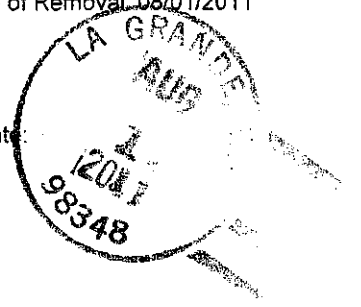
Date of Posting: 05/31/2011

Posting Round Date:



Date of Removal: 08/01/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE LA GRANDE, WA POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1369365 - 98348

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the La Grande, WA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Eatonville Post Office, located four miles away.

The postmaster position will become vacant when the postmaster was reassigned on June 30, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Cost of required modifications exceeds the value of the present La Grande Post Office building. In addition the lease for the La Grande Post Office expires soon and there is no other building available to house this facility. The USPS can provide regular and effective mail service from the Eatonville Post Office only 4 miles to the north of the La Grande Post Office. The Eatonville rural route drives through La Grande. Those customers who chose home delivery to their street address can receive rural route delivery to central locations on the Eatonville rural route line of travel.

The La Grande Post Office, an EAS-51 level, provides service from 08:00 to 9:00 - 15:30 to 16:30 Monday - Friday, 08:00 - 10:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 17 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for three minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$2,014 (5 revenue units) in FY 2008; \$2,253 (6 revenue units) in FY 2009; and \$2,457 (6 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 07, 2011, representatives from the Postal Service were available at The Eatonville Library in Eatonville WA to answer questions and provide information to customers. 3 customer(s) attended the meeting.

On January 01, 1900, 20 questionnaires were distributed to delivery customers of the La Grande Post Office. Questionnaires were also available over the counter for retail customers at the La Grande Post Office. 10 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 5 unfavorable, and 5 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Eatonville Post Office, an EAS-18 level office. Window service hours at the Eatonville Post Office are from 09:00 17:00, Monday through Friday, and N/A on Saturday. There are 7 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer said she would miss the special attention and assistance provided by the personnel at the La Grande WA Post Office.

Response: Thank you for your comments about the personal service at the La Grande WA Post Office.
2. **Concern:** Customer was concerned about mail security

Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
3. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
4. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

5. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

6. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

7. **Concern:**

Customer suggested reducing/alternating the number of hours the post office operates.

Response:

Hours are determined by the workload at the post office.

8. **Concern:**

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. The Eatonville Post Office, approximately 4 miles away, will continue to provide full retail services for all of our customers.

9. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

10. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

11. **Concern:**

Customers were concerned about having to travel to another Post Office for service. Customer also states that she is on the "victim witness Protection" plan.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about having to make an address change on their bank checks and stationery

Response:

The customer expressed a concern about an address change. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers can continue to use the community name, suspended Post Office, in the last line of the address, however, in order to insure regular and effective service the Zip Code will change to the zip code.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned. However in order to ensure regular and effective service, the zip code will change to 98328.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

La Grande is an unincorporated community located in PIERCE County. The community is administered politically by Not Incorporated, no local government.. Police protection is provided by the Pierce County Sheriff. Fire protection is provided by the County Fire District. The community is comprised of 7 houses and a Tacoma Power Station. Commuters and retirees., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Tacoma Power Station . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the La Grande Post Office will be available at the Eatonville Post Office. Government forms normally provided by the Post Office will also be available at the Eatonville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|---|---|
| <p>1. Concern:</p> <p>Response:</p> | <p>Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.</p> <p>The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.</p> |
| <p>2. Concern:</p> <p>Response:</p> | <p>Customers expressed concern for loss of community identity.</p> <p>A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.</p> |
| <p>3. Concern:</p> <p>Response:</p> | <p>Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.</p> <p>Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses</p> |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position will become vacant when the postmaster was reassigned on June 30, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 15,791 with a breakdown as follows:

Postmaster Salary (EAS-51, No COLA)	\$ 11,345
Fringe Benefits @ 33.5%	\$ 3,801
Annual Lease Costs	<u>+ \$ 1,800</u>
Total Annual Costs	\$ 16,946
Less Annual Cost of Replacement Service	<u>- \$ 1,155</u>
Total Annual Savings	<u>\$ 15,791</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the La Grande, WA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Eatonville Post Office, located four miles away.

The postmaster was reassigned on June 30, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The La Grande Post Office provided delivery and retail service to 17 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$15,791 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the La Grande Post Office and Eatonville Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

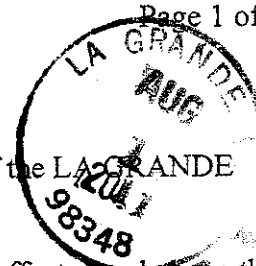


VICKI JOHNSON
Manager, Post Office Operations

05/31/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LA GRANDE Post Office.



1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



07/18/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/01/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

DOREEN KAROLY
Post Office Review Coordinator
415 FIRST AVE N
SEATTLE, WA 98109-9998

Date of Posting: 05/31/2011

Posting Round Date:



Date of Removal: 08/01/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE LA GRANDE, WA POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1369365 - 98348

Date of Posting: 05/31/2011

Date of Removal: 08/01/2011

DOCKET NO.

98348

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PAGE

1**UNITED STATES POSTAL SERVICE****INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE LA GRANDE, WA POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the La Grande Post Office:

The Postal Service is considering the close of the La Grande Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/31/2011 through 08/01/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the La Grande Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

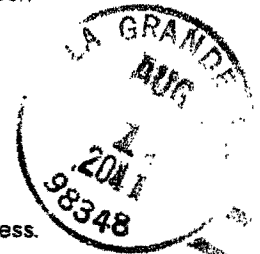
WILLIAM TODD
415 FIRST AVE N
SEATTLE, WA 98109-9998

For more information, you may call WILLIAM TODD at (206) 442-6171 or write to the above address.

Thank you for your assistance.

Sincerely,

VICKI JOHNSON
415 FIRST AVE N
SEATTLE, WA 98109-9998



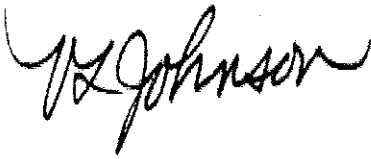
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/01/2011

Postal Customers of the La grande Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the La grande Post Office, which was posted 05/31/2011 through 08/01/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the La grande Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read "Vicki Johnson". The signature is fluid and cursive, with the first name "Vicki" and last name "Johnson" clearly distinguishable.

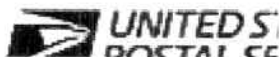
VICKI JOHNSON
415 FIRST AVE N
SEATTLE, WA 98109-9998

DISCONTINUANCE PROPOSAL FOR: LA GRANDE WA ZIP Code: 98348

Place holder for proposal pages 1 to 1

FOR ITEM NUMBER 38: PROPOSAL COMMENTS AND RESPONSES

There were 25 returned comments.



07/11/2011

THOMAS HAYDEN

P.O. BOX 32
LAGRANDE WA 98348

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "Vicki Johnson", written in a cursive style.

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LA GRANDE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

don't want to drive 5 miles one-way to get
our mail

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

a lot of Seniors get their mail
there.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We would have to do Address Changes
on Every thing after 47 years here

THOMAS R. HAYDEN

Name of Postal Customer

Thomas Hayden

Signature of Postal Customer

P. O. Bx 32

Mailing Address

LAGRANDE WA 98348

City, State, and ZIP Code

6/2/11

Date

DOCKET NO.
ITEM NO.
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07/11/2011

PAULA J. WELSH

P.O. BOX 21
LAGRANDE WA 98348

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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DOCKET NO.
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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LA GRANDE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I would have no private address or P.O. box within my area. The others are too far away. I mail my packages, buy my stamps, do all my postal errands and get my mail at La Grande P.O. \$50 the closing would be expensive & inconvenient for me.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

My community would lose the closest and Least expensive postal service to us. (Alder/La Grande) John is professional and goes above & beyond other postmasters.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I obtained the post box at La Grande because I was on the 'victim witness protection' plan of Washington State Prison Systems. I wanted to keep my street address unavailable, and still do. This is very distressing to me to close La Grande

Name of Postal Customer

Signature of Postal Customer

Paula J. Welsh

Paula Welsh

Mailing Address

P.O. Box 21, La Grande WA 98348

City, State, and ZIP Code

Date

6-4-11



07/11/2011

CHURCH OF THE 10 COMMANDMENTS

P.O. BOX 27
LAGRANDE WA 98348

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in black ink that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: _____	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: _____	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: _____

What Post Office(s) other than the La Grande Post Office do you pass during business hours while traveling to or from work or shopping?

Name of Post Office: _____ Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the La Grande Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

Please don't close the
Lagrange post officeName: (Please print your name) Tony French - Church of the 10 Commandments
Address: PO Box 27 Lagrange W. Va.
Telephone number: 360 832 4593 Date: 6/13/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 15, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



07/11/2011

HANS L. AHRENDSEN

3715 WEBSTER ST
FORT WAYNE IN 46807

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LA GRANDE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The unique opportunity to maintain our postal heritage is as important as any large postal service in a populated area. The small cost is in many cases less than the cost of maintaining other important historical sites.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our rural residence need a facility close to do there postal business.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

HAWS L. AHRENDSEN

Name of Postal Customer

HAWS L. AHRENDSEN

Signature of Postal Customer

3715 WEBSTER ST

Mailing Address

FORTWAYNE IN 46807

City, State, and ZIP Code

6/23/11

Date



07/18/2011

THELMA GOWER

109 DEXTER AVE N. #602
SEATTLE WA 98109

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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DOCKET NO.
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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LA GRANDE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

- ① Devastating socio-economic loss to immediate regional Area;
- ② Horrible statement of governmental callousness & non-concern to all voters of the state of Washington

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

- ① See above — and below — comments.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

- ① This post office is located in an invaluable, 100+ year building that only "costs" the USPS a "slavery" of 2-hrs./day. Closing this institution is not a sound economic idea & represents the brutal suppression

Thelma R. GOWER

Name of Postal Customer

Signature of Postal Customer

100 ~~100~~ Dexter Avenue, North, #602

Mailing Address

Seattle, WA 98109

City, State, and ZIP Code

July 15, 2011

Date

of the social & historical aspirations of hundreds of users (including A ton of foreign tourists" who specifically visit the post office due to its "history"). To put it bluntly, it is ideas like this that fuel the resentment of the locals" toward Washington, DC bureaucrats etc.



07/20/2011

DAVID AND JUDI SMITH

P.O. BOX 22
LA GRANDE WA 98348

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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CANYADA LODGE



William Todd
415 First Ave N
Seattle, WA 98109-9998

July 15, 2011

Re: Closing the La Grande, WA Post Office

Dear Mr. Todd,

This letter is in response to your invitation for public comment regarding the potential closing of the La Grande, WA Post Office. (Postal Service questions in **bold**)

Effect on your Postal Services

Relocating to another Post Office would limit the ability to send or receive mail in a convenient or timely manner. The only Post Office we pass directly on a recurring basis is 20+ miles from La Grande and that would be less than once per week and not on a regular schedule. Another Post Office would be in Eatonville which we would have to make an effort to get to since we go there very infrequently. Like other displaced postal patrons, there would be cost shifts to all of us for added efforts we would make. There are no mail car pools.

We do mailings several times during a given year, some with short time frames, and the added inconvenience of a local, readily accessible postal facility would force us to resort to electronic means to reach those on the mailing list. This is a viable option, but up to now this has not been done solely in an attempt to support the local Post Office. This is something we believe in doing even though it is not in our best financial interests. Not all decisions are made solely because of costs even at the individual level.

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Effect on your Postal Services (cont'd)

We travel for extended periods at different times during any given year and would not have an efficient manner available to have our mail picked up during these absences. Thanks to the large volume of "junk mail" the Postal Service is required to deliver, any change of Post Office would require getting a much larger-and more expensive- box to hold all the mail until our return. This would be a constant expense for what would be very limited amounts of time. Having the Post Office save and forward the mail would be at an additional cost. Temporary changes of address, used in the past, have always ended with more problems of mail delays and loss then it was worth.

Due to the problem of mail and identity theft it would not be an option for us to use a mail box which would have to be located over a third of a mile from our residence. Any semblance of security with such an arrangement would not work for us compared to using a post office box.

Dealing with the impacts of changing to a different Post Office would, from a practical standpoint, cause us to rethink the whole need and use for the Postal System. This would mean changing as much as possible to other sources for electronic mailings, billings, receipting and general correspondence to reduce impacts from the loss of this Post Office. Yes, it would mean entering the current century and adding to the Postal Service woes, but we would be left with no other options. This is not our preference.

Effect on Your Community

Unlike living in a city, living in a rural setting means living at a distance from neighbors with limited ability to interact. The La Grande Post Office has been in continual operation for well over a hundred years (35+ of those our Post Office) and even though its hours are limited in comparison to other post offices, it focuses the time residents come to pick up their mail. This brings people together and offers an opportunity to interact which would not be otherwise readily available. Everyone in this small community and some others outside it has been met by us through these interchanges while collecting mail.

There also have been numerous other opportunities to meet and talk with tourists and passer-bys stopping for the quaint charm this small local post office still provides. There have been numerous times these casual encounters developed into more. As a sometimes local historian, there is much to be gleaned from these experiences. They should not be lost to the concrete and positive value they provide to the Postal Service image.

It is our understanding from talking with some of these people, you have been provided with some taste of what this means through comments you have received from those tourist & passer-bys. The real effect of this is far greater than you could imagine. This is the intangible service the Postal Service will lose as more of these sites disappear. It is the "value added" portion so easy to overlook. Bean counters like beans, visionaries value people.

98348386C**Other comments**

From a practical and financial aspect we do not understand the savings to the Postal Service. We have heard the current Postmaster will be offered a job at more hours in another post office which has no present postmaster position. This seems not to be a net gain in the overall savings to the Postal Service, but is a noble gesture. This leaves only the rent of space in the La Grande store. Our understanding is current rent stands at \$150 per month which includes all utilities and store maintenance. Maybe we are naïve, but this sounds like a good deal even in today's economy for the Postal Service. Even the truck delivering and picking up mail will still pass by the same site on its route to remaining Post Offices.

Since the \$1,800 in rent per year would be offset by the postal revenue generated at the La Grande Post Office (amount unknown) it would seem the actual savings for a closure would be minimal at best (if it exists at all.) Since closing 2,000 post offices at a \$1,000 a year average savings generates \$2,000,000 it is difficult to grasp how one of these sites stands against the billions the Postal Service needs to save. If we are missing something here please edify us. We really would like to know how you see the balance sheet on this one La Grande Post Office. From our present viewpoint it seems hardly a hiccup.

We can understand savings and cuts. It is just a cold view of dollars and cents. We do not understand where those cuts are so minimal how it can be so easy to avoid the other intangible, but important matters the Postal Service represents to communities both large and small. Above all else, the Postal Service represents a service provided to the public. The current balance sheet view seems in opposition to most that is embodied in its existence. The Postal Service is much more than just a business. It is an institution in this country. It is sad to see how much really stands to be lost.

Thank you for the opportunity to be heard during this public comment period. We will be inquiring about this with those on the below cc list. Our contact information is listed below should you desire confirmation or elaboration. Good luck with a difficult decision affecting us all.



David Smith



Judi Smith

David & Judi Smith, P. O. Box 22, La Grande, WA 98348, (360) 832 3888

cc:	Federal Representatives:	County Representative:	State Representatives:
	Senator Patty Murray	Roger Bush	Senator Randi Becker
	Senator Maria Cantwell		Representative Jim McCune
	Representative Dave Reichert		Representative J. T. Wilcox



07/26/2011

BILL AND LISA LITES

1275 PARK AVE
ORANGE CITY FL 32763

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about reducing/alternating the number of hours the post office operates. Hours are determined by the workload at the post office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LA GRANDE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

small local post offices like this one are like Lighthouse were in the past. They are a piece of history that can never be reproduced, once gone, we stopped just because it was old. The cost is insignificant. You should use discretion when closing them. Going to non-fr. would be better

Name of Postal Customer

Bill & Lisa Lites

Signature of Postal Customer

[Handwritten Signature]

Mailing Address

1275 Park Ave

City, State, and ZIP Code

Orange City, FL

32763

Date

7/25/11



07/28/2011

LAURIE LITZER
P.O. BOX 37
LA GRANDE WA 98348

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LA GRANDE Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Not to have our La Grande Post Office here would be such a great loss to me personally. My husband passed away recently and often days go by in which I don't drive anywhere. The La Grande P.O. is a short walk and it is so convenient to be able to receive and send mail, including packages, without having to drive to Eatonville. In the winter months often it would even be hazardous to have to drive.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Granted, there are not a lot of families in our community, but some are elderly, and our La Grande Post Office has always been here and been such a stable, dependable and helpful part of us. It would be very difficult for us to change our method of postal service.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I have lived here for nearly 30 years and would be deeply saddened to see our Post Office closed. Surely the closing would not result in much financial savings, ^(to USPS) but would I be such a great loss to us.

Additionally, our Postmaster here in La Grande represents the U.S. Postal Service in a professional, efficient, friendly and kind way and I'm sure is a great asset to you. I sincerely ask that the La Grande Post Office be kept open. Thank you.

(DANIEL) & LAURIE LITZER

Name of Postal Customer

Signature of Postal Customer

PO Box 37

Mailing Address

LA GRANDE WA 98348

City, State, and ZIP Code

7/25/11

Date

98348
38
8A
DOCKET NO.
ITEM NO.
PAGE



08/16/2011

HOOLYSE

DAVAJIAU

, NO ADDRESS GIVEN

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

We Are out in the middle
of Nowhere! We Need the
post office As tourists to
this Rather Unique And
beautiful spot. The Postal
Service needs to be here

Hoolyse Davajiau
California



08/12/2011

ERIKA HUFSTADER

6620 S. LAWRENCE ST
TACOMA WA 98409

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

7/25/11

To whom it may Concern,

This is a great little post office! It would be a sad day to see it closed. It has very neat historical significance and I am sure the community here would miss it dearly.

Please keep the La Grande, WA
Post office.

Sincerely, Erik Hufstader
6620 S. Lawrence ST
Tacoma, WA 98409



08/12/2011

JENEVA BENSON

510 E. DIVISION LN
TACOMA WA 98404

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

7/25/11

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11A

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PAGE

To whom it may concern,

This is such a neat little post office,
it's like a historical landmark it would
really be too bad to loose this spot on the
map - and for the local people to loose their
post office. Please don't close it.

Sincerely,

Jeneva Benson

Jeneva Benson

510 E Division Ln

Tacoma WA 98404

PS. we love stopping by the La Grande
post office on our way to Mt. Rainier!



08/12/2011

SUSAN WESSLER
NO ADDRESS GIVEN
, FL

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

7/19/11

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To Whom It May Concern -

The Post Office at La Grande
is such a unique place and
a great historical spot. Please
reconsider closing this great piece
of history.

Anson Wissler
Palm Harbor, Florida
727-785-5471



08/12/2011

EVA PEREZ AND BO BERGMAN
11550 STOCKHOLM
, SWEDEN

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

To whom it may concern,
the post office at LaGrande should
not be closed, for its practical and
cultural value.

Sincerely;

Eva Tofvesson Reek
Bo Bergmans gata 9
115 50 Stockholm
Sweden.



08/12/2011

SHARON ANDERSON
1540 MCARTHUR RD
BRADY MT 59416

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

6-25-2011

To Whom It May Concern -

Post Offices such as the one
here in La Grande, WA must be kept
open. They are the heart of the
community. Find another way to cut your
costs. Don't cut this post office.

Sincerely,

Sharon M. Anderson
1540 McArthur Road
Brady, MT 59416



08/12/2011

MARGE PUNCHES

2425 S. PATTERSON RD
SHELBYVILLE MI 49344

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

June 20, 2011

It would be a shame to close the La Grande Post Office — how much would it actually save ??? This quaint little P.O. serves the local people and tourists, and is a part of Americana.

Save the LaGrande Post Office.

Signed,

Marge PUNCHES
2425 S. Patterson Road
Shelbyville, MI 49344

(a tourist who really appreciates finding a part of local history along the road)



08/12/2011

JACQUELINE VAN DYLE
AMSTERDAM NETHERLANDS

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Dear Mr. Todd,

Today we drove by this beautiful little post office, that is about to be closed down, so we're told. What a shame to close down such a charming place; it's a first class tourist attraction and besides you can buy nice postcards, stamps, and have a sympathetic chat with the owner.

We sincerely hope it won't close down!

Yours sincerely,

Jacqueline van Dijk &
Erik van den Berg
Amsterdam
The Netherlands



08/12/2011

ELISABETH WEDE
NO ADDRESS GIVEN

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Please keep this
unique post office!
Would be a pity to
close it down.

And the service was
outstanding and very
friendly.

Elisabeth Wede

Honika Zeller



08/12/2011

JOY LITKE
NO ADDRESS GIVEN

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

May 24, 2011

We are here visiting here from Northern Minnesota. And to have a unique postoffice/store is the perfect place to have for sending mail. Especially when it's out in the boonies! We need to preserve heritage and places like this, because once they are gone, there's no going back. We have enough modernization, we need to keep the little things that are more important!

Thank you!

Joy Litke
Cloquet, MN



08/12/2011

JAIMIE BECKER

NO ADDRESS GIVEN
LITTLE FALLS MN

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

We Love this Post office from La Grande.
It is the perfect place that has history to
the post office. This one dates back to 1910.

I hope it will stay open for generations
to come. This is what history is about.

The Post Master is Friendly & very
helpful. Do Not close this place.

Sincerely,

Jennie Becker

Little Falls, Minnesota



08/12/2011

PATSY GRAVES THOMPSON
NO ADDRESS GIVEN
, VIRGIN UT

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

5-6-11

Im SO happy to
find the post office here
at laGrande!

Twass a Charming Visit back
in time. a Flash back for me
for I had a small town CPO
and I know the importance of
a P.O. to the community —
no matter how small.

May laGrande have their special
'mailbox' for many yrs to come.

Thanks.

Patsy Graves Thompson

Virgin, Utah. ex-postmistress

Redding CA Now—



08/12/2011

DOROTHY LOPES
NO ADDRESS GIVEN
, PITTSBURGH PA

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

To Whom It May Concern,

Why would you want to close this wonderful piece of history - Washington's local Post Office. Its too unique. Please reconsider, and keep this piece of history.

Thank You
Dorothy Lopez
Pittsburgh, Pa.
412-229-0261



08/12/2011

G L BUSKOWS

30 CURRAWONG CRES LEONAG NSW 2750
AUSTRALIA

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

30 Currawong Cres
Leonora NSW 2750
AUSTRALIA.

12th May. 2011.

Dear Sir,

I am writing to say how lovely it was to see this
P.O. ~ it ~~is~~ retains its uniqueness + rustic charm whilst
still being of practical + necessary usage.
It would be a shame for any of these "older"
Post Offices to be lost in the name of progress or any
other reason. Especially when it is not costing the
government an excessive amount to maintain or operate
As an Australian, I love your country ~ especially
Mt Laird.

Thank you.

Yours truly,
G.D. Busby.



08/12/2011

BRYAN AND CHRISTINA JOHNSON
NO ADDRESS GIVEN

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

may 10, 2011

We stopped at this post office
to buy stamps to mail post cards
while on vacation from the east
Coast. It was the first post office
we had seen and we really
enjoyed looking around and
talking to the employee that was
working. We think it would be
a shame to close this location

Bryan & Christina Jensen



08/12/2011

CHRISTA AND KLAUS SCHUP
GERMANY

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

5/9/11

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24A

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This is a great post office.
We are from Germany and enjoyed
the site and its wonderful
maintenance. It would be
a shame if it was closed.

Christa + Klaus Schupke
Germany, Freiburg



08/12/2011

ROGER BUSH

930 TACOMA AVE S ROOM 1046
TACOMA WA 98402

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the La Grande Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. The Eatonville Post Office, approximately 4 miles away, will continue to provide full retail services for all of our customers.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in cursive script that reads "Vicki Johnson".

Vicki Johnson
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

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ITEM NO.
PAGE

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38
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Pierce County

Office of the County Council

930 Tacoma Avenue South, Room 1046
Tacoma, Washington 98402-2176
(253) 798-6626
FAX (253) 798-7509
1-800-992-2456
rbush@co.pierce.wa.us
www.piercecountywa.org/council

Roger Bush, Chair
Councilmember, District 3

August 9, 2011

Ms. Vicki Johnson
Manager, Post Office Operations
415 First Ave. North
Seattle, WA 98109-9998

SEATTLE DIST.

RECD*11 AUG 12 AM11:53

Dear Ms. Johnson:

I am writing on behalf of the residents of La Grande, Washington in response to your announced plans to close the U.S. Post Office located in that town. While I realize that the USPS faces many economic challenges, I would ask that you reconsider your plan to close the La Grande site.

The Post Office in La Grande has been in operation for over 100 years and remains a central part of the town's social structure. More than a central processing facility for the mail, the La Grande Post Office is an integral part of the fabric of this rural community, as evidenced by the response of the community to the threatened closure. The intangible benefits to the community (and to the USPS) cannot be measured on an accounting sheet, but customer loyalty is certainly a great value to any business.

La Grande citizens have been loyal to their Post Office, using its service even though other less costly services might be available to them. The loss of the local facility would change that dynamic. Area residents may not continue using the Postal Service because they would have to travel 20 miles to do so.

I understand that, in these times, business operators must innovate, consolidate, and reprioritize to remain viable. Nevertheless, I wish to express my hope that an innovative means of preserving historical postal facilities like the one in La Grande will be discovered and implemented. I wish you every success toward that end, and toward continuing the legacy of the U.S. Postal Service into many future generations.

Sincerely,

A handwritten signature in cursive script that reads "Roger Bush".

ROGER BUSH, Chair
Pierce County Council

cc: David and Judi Smith

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NEW YORK
 VIRGINIA
 WA. D.C.
 WISCONSIN
 KANSAS
 ST. LOUIS, MO.
 MICHIGAN.
 PHIL. PA.
 MINNESOTA
 OHIO
 CALIFORNIA
 N. CAROLINA
 HOUSTON, TEXAS
 WISCONSIN
 MICHIGAN
 TENNESSEE
 CALIFORNIA
 CALIFORNIA
 INDIANA
 CAL.
 MINNESOTA
 MASS.
 ALABAMA
 CHICAGO
 FLORIDA
 OKLAHOMA.
 VIRGINIA
 COLORADO

06/01/11 — 08/01/11
 CHICAGO
 N. CAROLINA
 TENNESSEE
 ALABAMA
 PENNSYLVANIA
 FLORIDA

JAPAN
 GERMANY
 NETHERLANDS
 GERMANY
 GERMANY
 SWITZERLAND
 IRELAND
 CHINA
 SWEDEN
 SWITZERLAND
 FRANCE

THIS IS WHERE SOME PEOPLE WERE
FROM THAT PURCHASED POSTAGE.

NATIONAL HOME GARDENING CLUB

ADDITIONAL PEOPLE
WHO ARE CONCERNED.



A. Office

Name: LA GRANDE State: WA Zip Code: 98348
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-08 County: PIERCE
EAS Grade: 51 Finance Number: 544284
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/16/2011
Fax No: (206) 442-6167

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	38
Favorable comments	0
Unfavorable comments	27
No opinion expressed	11
Total comments returned	38

Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.
Response:
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
2. Concern (UnFavorable):
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.
Response:
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
3. Concern (UnFavorable):
Customer suggested reducing/alternating the number of hours the post office operates.
Response:
Hours are determined by the workload at the post office.
4. Concern (UnFavorable):
Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.
Response:
The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. The Eatonville Post Office, approximately 4 miles away, will continue to provide full retail services for all of our customers.
5. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response:
Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
6. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.
Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
7. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service. Customer also states that she is on the "victim witness Protection" plan.
Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
8. Concern (UnFavorable):
No Concern
Response:
Thank you for your comments.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):
No Concern
Response:
Thank you for returning your survey.
2. Concern (UnFavorable):
Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.
Response:
The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
3. Concern (UnFavorable):
Customers expressed concern for loss of community identity.
Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
4. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
Response:
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position.

greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

5. Concern (Unfavorable):
No Concern

Response:
Thank you for your comments.

DISCONTINUANCE PROPOSAL FOR: LA GRANDE WA ZIP Code: 98348

Place holder for proposal pages 1 to 1

FOR ITEM NUMBER 41: REVISED PROPOSAL

The Proposal has not been revised.

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet						1. Date Prepared 05/20/2011																							
2. Post Office Name LA GRANDE			3. State and ZIP + 4 Code WA, 98348-9800																										
4. District, Customer Service SEATTLE PFC		5. Area, Customer Service WESTERN		6. County PIERCE																									
				7. Congressional District WA-08																									
8. Reason for Proposal to Discontinue Cost of required modifications exceeds the value of the present La Grande Post Office building. In addition the lease for the La Grande Post Office expires soon and there is no other building available to house this facility. The USPS can provide regular and effective mail service from the Eatonville Post Office only 4 miles to the north of the La Grande Post Office. The Eatonville rural route drives through La Grande. Those customers who chose home delivery to their street address can receive rural route delivery to central locations on the Eatonville rural route line of travel.			9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing			12. Hours of Service																										
a. <input checked="" type="checkbox"/> PM <input type="checkbox"/> PM Vacancy Reason & Date: was reassigned Occupied 06/30/2011 b. <input type="checkbox"/> OIC <input checked="" type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-51 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0			a. Time M-F 08:00 to 9:00 - 15:30 to 16:30 Sat 08:00 - 10:00 Total Window Hours Per Week a. Lobby Time M-F 24 hours Sat 24 hours 12.00 f. No. of Postage Meters 0 g. No. of Permits 0																										
13. Number of Customers Served			14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 17 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 17 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 4.10			<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>33</td> <td>7</td> </tr> <tr> <td>b. Newspaper</td> <td>17</td> <td>2</td> </tr> <tr> <td>c. Parcel</td> <td>1</td> <td>0</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>1</td> </tr> <tr> <td>e. Total</td> <td>51</td> <td>10</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td colspan="2">0</td> </tr> <tr> <td>g. No. of Permits</td> <td colspan="2">0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	33	7	b. Newspaper	17	2	c. Parcel	1	0	d. Other	0	1	e. Total	51	10	f. No. of Postage Meters	0		g. No. of Permits	0	
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Finances a. FY 2008 2009 2010			Receipts \$ 2,014 \$ 2,253 \$ 2,457		b. EAS Step 1 PM Basic Salary (no Cola) \$ 11345																								
					c. PM Fringe Benefits (33.5% of b.) \$3,801																								
15a. Quarters																													
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 12/31/2012 Annual Lease \$ 1800 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input checked="" type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																													
15b. Explain: La Grande Post Office is located in the front portion of a combination store and home owned and occupied by the Postmaster.																													
17. Schools, Churches and Organization in Service Area: No: 0 Tacoma Power Station. No Churches, no schools, no institutions, no organizations, no businesses.			19. Administrative/Emanating Office (Proposed): Name EATONVILLE EAS Level 18 Miles Away 4.0 Window Service Hours: M-F 09:00 17:00 SAT N/A Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 7																										
18. Businesses in Service Area: No: 1 Tacoma Power Station			20. Nearest Post Office (if different from above): Name EATONVILLE EAS Level 18 Miles Away 4.0 Window Service Hours: M-F 09:00 17:00 SAT N/A Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 7																										
21. Prepared by																													
Printed Name and Title DOREEN KAROLY			Signature DOREEN KAROLY		Telephone No. AC () (206) 442-6171																								
PO Discontinuance Coordinator Name DOREEN KAROLY		Telephone No. AC () (206) 442-6171		Location SEATTLE, WA																									



08/16/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
LA GRANDE
Docket Number 1369365 - 98348

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.


KATHERINE NASH
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	LA GRANDE, WA, 98348-9800
EAS Level:	51
District:	SEATTLE PFC
County:	PIERCE
Congressional District:	WA-08
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	was reassigned
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	17
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	17

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
06/30/2011	Postmaster vacancy occurred. Reason: was reassigned
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
02/28/2011	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 20 Number Returned: 10
	Analysis: Favorable 0 Unfavorable 5 No Opinion 5
	Petition received. Number of signatures: 0
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
05/24/2011	Proposal and checklist sent to district for review.
05/24/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/24/2011	Proposal and invitation for comments posted and round-dated.
08/05/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 27 No Opinion 11 38
None	Premature PRC appeal received.
	Concerns expressed:
05/20/2011	Updated PS Form 4920 completed (if necessary).
08/16/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

DOREEN KAROLY
Name/Title

DOREEN KAROLY
District Post Office Review Coordinator

(206) 442-6171
Telephone Number

(206) 442-6171
Telephone Number

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	LA GRANDE, WA, 98348-9800
EAS Level:	51
District:	SEATTLE PFC
County:	PIERCE
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Reason For Propsed:	was reassigned
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	Comment Analysis:
	Favorable 0 Unfavorable 27 No Opinion 11 38
None	Premature PRC appeal received.
	Concerns expressed:
05/20/2011	Updated PS Form 4920 completed (if necessary).
08/16/2011	Certification of the official record.
08/16/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
08/23/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
09/01/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
12/31/2011	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

DOREEN KAROLY _____ Name/Title	(206) 442-6171 _____ Telephone Number
DOREEN KAROLY _____ District Post Office Review Coordinator	(206) 442-6171 _____ Telephone Number



08/16/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the La Grande Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Doreen Karoly, Post Office Review Coordinator, at (206) 442-6171 or Douglas Stephens Manager Post Office Operations.

YUL MELONSON
DISTRICT MANAGER
415 FIRST AVE N
SEATTLE, WA 98109-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1369365.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the LA GRANDE was received by 08/23/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.



Date of Posting: 09/01/2011

Date of Removal: 10/03/2011

FINAL DETERMINATION TO CLOSE
THE LA GRANDE, WA POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1369365 - 98348

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the La Grande, WA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Eatonville Post Office, located four miles away.

The postmaster position will become vacant when the postmaster was reassigned on June 30, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Cost of required modifications exceeds the value of the present La Grande Post Office building. In addition the lease for the La Grande Post Office expires soon and there is no other building available to house this facility. The USPS can provide regular and effective mail service from the Eatonville Post Office only 4 miles to the north of the La Grande Post Office. The Eatonville rural route drives through La Grande. Those customers who chose home delivery to their street address can receive rural route delivery to central locations on the Eatonville rural route line of travel.

The La Grande Post Office, an EAS-51 level, provides service from 08:00 to 9:00 - 15:30 to 16:30 Monday - Friday , 08:00 - 10:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 17 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for three minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$2,014 (5 revenue units) in FY 2008; \$2,253 (6 revenue units) in FY 2009; and \$2,457 (6 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 07, 2011, representatives from the Postal Service were available at The Eatonville Library in Eatonville WA to answer questions and provide information to customers. 3 customer(s) attended the meeting.

On January 01, 1900, 20 questionnaires were distributed to delivery customers of the La Grande Post Office. Questionnaires were also available over the counter for retail customers at the La Grande Post Office. 10 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 5 unfavorable, and 5 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Eatonville Post Office, an EAS-18 level office. Window service hours at the Eatonville Post Office are from 09:00 17:00, Monday through Friday, and N/A on Saturday. There are 7 post office boxes available.

The proposal to close the La Grande Post Office was posted with an invitation for comment at the La Grande Post Office and Eatonville Post Office from May 31, 2011 to August 01, 2011. The following additional concerns were received during the proposal posting period:

- | | |
|--------------------|---|
| 1. Concern: | Customer said she would miss the special attention and assistance provided by the personnel at the La Grande WA Post Office. |
| Response: | Thank you for your comments about the personal service at the La Grande WA Post Office. |
| 2. Concern: | Customer was concerned about mail security |
| Response: | The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. |
| 3. Concern: | Customers expressed concern for loss of community identity |
| Response: | The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. |
| 4. Concern: | You were concerned about having to travel to another post office for service |

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

5. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

6. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

7. **Concern:**

Customer suggested reducing/alternating the number of hours the post office operates.

Response:

Hours are determined by the workload at the post office.

8. **Concern:**

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. The Eatonville Post Office, approximately 4 miles away, will continue to provide full retail services for all of our customers.

9. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

10. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

11. **Concern:**

Customers were concerned about having to travel to another Post Office for service. Customer also states that she is on the "victim witness Protection" plan.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about having to make an address change on their bank checks and stationery

Response:

The customer expressed a concern about an address change. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers can continue to use the community name, suspended Post Office, in the last line of the address, however, in order to insure regular and effective service the Zip Code will change to the zip code.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned. However in order to ensure regular and effective service, the zip code will change to 98328.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

La Grande is an unincorporated community located in PIERCE County. The community is administered politically by Not Incorporated, no local government.. Police protection is provided by the Pierce County Sheriff. Fire protection is provided by the County Fire District. The community is comprised of 7 houses and a Tacoma Power Station. Commuters and retirees, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Tacoma Power Station . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the La Grande Post Office will be available at the Eatonville Post Office. Government forms normally provided by the Post Office will also be available at the Eatonville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:**

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

2. **Concern:**

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

3. **Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position will become vacant when the postmaster was reassigned on June 30, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 15,791 with a breakdown as follows:

Postmaster Salary (EAS-51, No COLA)	\$ 11,345
Fringe Benefits @ 33.5%	\$ 3,801
Annual Lease Costs	<u>+ \$ 1,800</u>
Total Annual Costs	\$ 16,946
Less Annual Cost of Replacement Service	<u>- \$ 1,155</u>
Total Annual Savings	<u>\$ 15,791</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the La Grande, WA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Eatonville Post Office, located four miles away.

The postmaster was reassigned on June 30, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The La Grande Post Office provided delivery and retail service to 17 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$15,791 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the La Grande Post Office and Eatonville Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the La Grande Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at La Grande Post Office and Eatonville Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/30/2011

Date



09/01/2011

OFFICER-IN-CHARGE/POSTMASTER
La Grande Post Office

SUBJECT: Letter of Instructions Regarding Posting of the La Grande Post Office Final
Determination Docket No. 1369365 - 98348

Please post in the lobby the enclosed final determination to close the La Grande Post Office. The final determination must be posted in a prominent place from 09/01/2011 through close of business on 10/03/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/04/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (206) 442-6171.

Sincerely,

DOREEN KAROLY
POST OFFICE REVIEW COORDINATOR
415 FIRST AVE N
SEATTLE, WA 98109-9998

Enclosures:
Final Determination Official Record



Date of Posting: 09/01/2011

Date of Removal: 10/03/2011

FINAL DETERMINATION TO CLOSE
THE LA GRANDE, WA POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1369365 - 98348

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 09/01/2011
Date removed: 10/03/2011
No. of days posted: 32

Actual discontinuance date: 12/31/2011
Official discontinuance date:
(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office
Name and State: LA GRANDE, WA
ZIP Code: 98348-9800 Finance no: 544284
County: PIERCE
Type of discontinuance:
Consolidate () Close (X)

Type of discontinued facility

Post Office (X)
Classified Station () Branch ()
Community Post Office (CPO) ()

Coordinator name: DOREEN KAROLY
Telephone: (206) 442-6171

AFTER CHANGE POST OFFICE INFORMATION

Administrative
Post Office: EATONVILLE
ZIP Code: 98328-6400 Finance no: 542464
County: PIERCE
Original name retained? Yes (X) No ()
New last line of customer address is:
LA GRANDE WA, 98328

Type of replacement service

Post Office () Route (X)
Classified Station () Branch ()
Contract Unit () Community Post Office (CPO) ()

Date:
(Location) District: SEATTLE PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.
Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.
Final determination for an independent Post Office must be posted for at least 30 days.



08/30/2011

DISTRICT MANAGER
415 FIRST AVE N
SEATTLE, WA 98109-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- LA GRANDE

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "Dean J. Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, WESTERN Area